



**North Carolina Department of Health and Human Services
Division of Services for the Deaf and the Hard of Hearing**

Pat McCrory
Governor

Aldona Z. Wos, M.D.
Ambassador (Ret.)
Secretary DHHS

Jan Withers
Division Director

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NDBEDP PN Comments
CG Docket No. 10-210

To Whom It May Concern:

A workgroup of established administrators of state NDBEDP programs should be created to advise the FCC on changes to, rules and applicable timelines for the NDBEDP. States across the country have now participated in this program for 3 years and have each been through their own unique processes, frustrations and barriers during its formation. Each one of those states now has an experienced administrator who has been able to learn during the formation process and has a wealth of information to share in the formation of a permanent / ongoing program.

Some states have the opinion the NDBEDP should fall more in line with existing Telecommunications Equipment Distribution Programs, some states have problems with small pools of experts to provide assessments and training and others are satisfied with certain parts of the current process. This proposed workgroup would pull together experienced "hands on" individuals in a THINK TANK manner to pool ideas, thoughts and suggestions to come up with a long term solution / proposal. The experts within this workgroup, having been on the ground in running the program, will have additional thoughts when it comes to justification for the continued operation of NDBEDP and can certainly be another tool in the pursuit of a more permanent national solution.

Thank you,

Jan Withers
Director

North Carolina Division of Services for the Deaf and the Hard of Hearing.

www.ncdhhs.gov/dsdhh/

Tel 919-874-2212 • 800-851-6099 • Videophone • 919-890-0859 • Fax 919-855-6872

Location: Woodoak Bldg, GL-3, 1100 Navaho Drive • Raleigh, NC 27609

Mailing Address: 2301 Mail Service Center • Raleigh, NC 27699-2301

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